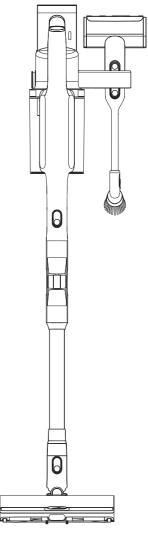


### PURE ONE A50S Tineco GO PET PRO Series T3 PET Series Stick Vacuum Cleaner

Instruction Manual



\*Actual product may differ from illustration.

TINECO IS HERE TO HELP.

We'll get back to you within 24 hours.



# CONTENTS

ARE AVAILABLE ON OUR OFFICIAL WEBSITE	
Maintenance ······	
Charging Options	77
Indicators	75
Overview	73
Assembly	71
Warranty	16
Troubleshooting	15
Specifications	14
Important Safety Instructions	11

### TINECO IS HERE TO HELP.

We'll get back to you within 24 hours.

## Important Safety Instructions

### SAVE THESE INSTRUCTIONS Household use only.

When using an electrical appliance, basic precautions should always be followed, including the following:

READ ALL INSTRUCTIONS BEFORE USING (THIS APPLIANCE). Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

## WARNING – To reduce the risk of fire, electric shock, or injury:

- 1. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should not play with the appliance. Cleaning and user maintenance shall not be performed by children without supervision.
- 2. The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- 3. For INDOOR use ONLY. Do not use the appliance in outdoors, nor in commercial or industrial environments. Do not use the appliance on wet surfaces or surfaces with standing water.
- 4. Do not allow to be used as a toy. Close attention is necessary when used by or near children, pets or plants.
- 5. Use only as described in this manual. Use only manufacturer's recommended attachments.
- 6. Do not use with a damaged cord or plug. If appliance has been dropped, damaged, left outdoors, dropped into water, or is not working as it should, return it to a service center.
- 7. Do not handle charger, including charger plug, and charger terminals with wet hands.
- 8. Do not block openings. Stop use if openings become blocked. Clean and remove any blocked objects according to the manual instructions.
- 9. Keep hair, loose clothing, fingers, and all parts of your body away from openings and moving parts.
- 10. Use extra care when cleaning on stairs.
- 11. Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- 12. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- 13. Do not use without dust container and filter.
- 14. Prevent unintentional activation. Ensure the switch is in the off position before charging, picking up or carrying the appliance. Carrying the appliance with your finger on the switch or powering on the appliance with the switch on may cause accidents.

- 15. For the purposes of recharging the battery, only use the detachable supply unit provided with this appliance. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- 16. Disconnect the battery pack from the appliance before making any adjustments, changing accessories, or storing appliance. Such preventive safety measures reduce the risk of starting the appliance accidentally.
- 17. Under improper usage, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid comes into eye contact, seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Do not use the appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- 19. Do not expose the appliance to fire or excessive heat. Exposure to fire or temperatures above 266°F (130°C) may cause an explosion.
- 20. Follow all charging instructions and do not charge the appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- 21. Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- 22. Do not modify or attempt to repair the appliance or the battery pack except as indicated in the instructions for use and care.
- 23. Always turn off this appliance before connecting or disconnecting the motorized nozzle.
- 24. Do not charge or store the appliance outdoors or inside a car. Only charge, store or use the appliance in a dry indoor area where the temperature is higher than 39.2°F (4°C) but lower than 104°F (40°C). The charger is for indoor use only.
- 25. Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
- 26. When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- 27. The power supply unit shall not be used, if pins of the plug part are damaged.

For use only with TINECO Li-ion battery ZB2377-7S1P-01A.

Press the release button to remove the battery pack, and slide it back to install. Rechargeable batteries are to be removed from the appliance before being charged. Different types of batteries or new and used batteries are not to be mixed. Batteries are to be inserted with the correct polarity.

Exhausted batteries are to be removed from the appliance and safely disposed of. If the appliance is to be stored unused for a long period, the batteries should be removed.

The supply terminals are not to be short-circuited.

### Recycling Instructions according to Battery Law



The rechargeable battery contains materials that are harmful to the environment and must therefore be removed from the device before disposal. The device must be switched off to remove the rechargeable battery. Batteries and rechargeable batteries must not be disposed of in household waste! Every consumer is obliged to hand in all batteries and rechargeable batteries, regardless of whether they contain harmful substances or not, at a collection point in his or her municipality/district or at a retailer, so that they can be disposed of in an environmentally friendly manner. Batteries and rechargeable batteries should only be returned when discharged. Batteries and rechargeable batteries are therefore marked with the symbol left.

### Recycling Instructions according to WEEE



Waste electrical and electronic equipment must not be disposed of with household waste! Every consumer is obliged to hand in all appliances at the end of their service life at a collection point in his or her municipality/ district or at a retailer so that they can be disposed of properly and in an environmentally friendly manner.

The illustration left shows the wheelie bin symbol indicating separate collection of waste electrical and electronic equipment (WEEE).

### For EU Countries:

Hereby declare that this product complies with the essential requirements of all relevant directives and regulations applicable in the European Community. The Declaration of Conformity (DoC) can be obtained from our website.

#### Visit https://global.tineco.com/compliance/

Your declaration will be downloaded as a PDF file.

### Symbols:

	Read the instruction manual
	For indoor use only
	Direct current
~	Alternating current

## **Specifications**

Product Name	PURE ONE A50S / Tineco GO PET PRO Series / T3 PET Series
Voltage	25.2V
Rated Power	500W
Dustbin Capacity	1L
AC Input	100-240V~

# Troubleshooting

Problem	Possible cause	Solution
The appliance does not turn on	No power	Charge the battery
	The suction mouth is blocked	Check and remove blockages
	The battery is still connected to the adapter	Disconnect the battery from the adapter
Weak suction power	Dustbin and filter are full	Clean the dustbin and filter
	Parts assembly is not in position	Check all the parts and put them in position
	The appliance is blocked (i.e. the tube, suction mouth or some other parts)	Remove blockages
Abnormal motor sounds	The appliance is blocked (i.e. the tube, suction mouth or some other parts)	Remove blockages
Brush roller tangled indicator blinking	The brush roller is blocked	Remove blockages
Air channel blocked indicator blinking	The appliance is blocked, or full of dust in filter and dustbin	Remove blockages
Battery won't charge	The adapter is not inserted in position	Remove the adapter and reinsert correctly
	The adapter is not correct	Use the original adapter
Rapid blinking red light on battery	The battery is overheated	Let the battery cool
	The adapter is not correct	Use the original adapter
Slow blinking red light on battery	The battery is out of power	Charge the battery

#### Note:

If the above troubleshooting guide fails to provide a solution, please visit our website **www.tineco.com** for further support.

## Warranty

#### 2-YEAR LIMITED WARRANTY

- Only applies to purchases made from authorized retailers of Tineco.
- Is subject to the adherence of the requirements outlined in this instruction manual, and is subject to further conditions outlined below.
- This warranty is governed by and construed under the laws of the country in which the purchase took place. We provide 2-year warranty or a warranty period as stipulated by applicable local law, whichever is longer.

#### WHAT IS COVERED?

- Your Tineco appliance has a 2-year warranty against original defects in material and workmanship, when used for private household purposes in accordance with the Tineco Instruction Manual. Motorized accessories bought separately come with a 1-year warranty.
- This warranty provides, at no extra cost to you, all labor and parts necessary to ensure your appliance is in proper operating condition during the warranty period.
- This warranty will only be valid if the appliance is used in the country in which it was sold.

#### WHAT IS NOT COVERED?

Tineco shall not be liable for costs, damages or repairs incurred as a result of:

- Appliances purchased from an unauthorized dealer.
- Careless operation or handling, misuse, abuse and/or lack of maintenance or use not in accordance with the Tineco Instruction Manual.
- Use of the appliance other than for normal domestic purposes, e.g. for commercial or rental purposes.
- Use of parts not in accordance with the Tineco Instruction Manual.
- Use of parts and accessories other than those produced or recommended by Tineco.
- External factors unrelated to product quality and use, such as weather, modifications, accidents, electrical outages, power surges or acts of God.
- Repairs or alterations carried out by unauthorized parties or agents.
- Failing to clear blockage and other hazardous material from the appliance.
- Normal wear and tear, including normal wearing parts, such as clear bin, belt, filter, HEPA, brush bar, and power cord (or where external damage or abuse is diagnosed), carpet or floor damage due to use not in accordance with manufacturer's instructions or failure to turn the brush bar off when necessary.
- Reduction in battery discharge time due to battery age or use.

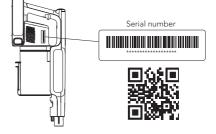
#### WARRANTY LIMITATIONS

- Any implied warranties relating to your appliance including but not limited to warranty of merchantability or warranty of fitness for a particular purpose, are limited to the duration of this warranty.
- Warranty coverage applies to the original owner and to the original battery only and is not transferable.
- This limited warranty gives you specific legal rights. You may also have other rights which vary by region.
- Manufacturer's warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.

#### WARRANTY SERVICE

**Register:** We highly recommend that upon purchase, you register your appliance by logging into our official website (www.tineco.com) or scanning the QR code (see right) to enjoy more exclusive benefits. To register, please enter the whole serial number.

Failure to register your product won't diminish your warranty rights.



How to Claim: Please retain your proof of purchase. To make a claim under our Limited Warranty, you need to provide your serial number and the original purchase receipt with the purchase date and order number on it.

All work will be carried out by Tineco or an authorized agent.

Any replaced defective parts will become the property of Tineco.

Service under this warranty will not extend the period of this warranty.

Visit Tineco website **www.tineco.com** for expert customer service.







www.tineco.com

Kontaktieren Sie uns. Wir melden uns innerhalb 24 Stunden bei Ihnen.

Contact us - We'll get back to you within 24 hours.

Conéctese con nosotros. Nos pondremos en contacto con usted dentro de 24 horas.

Contactez-nous. Nous vous répondrons dans les 24 heures.

Contattarci - risponderemo entro 24 ore.

Neem contact met ons op - we nemen binnen 24 uur contact met u op.

Skontaktuj się z nami – odpowiemy w ciągu 24 godziny.

Bize ulaşın - 24 saat içinde size geri döneceğiz.

